

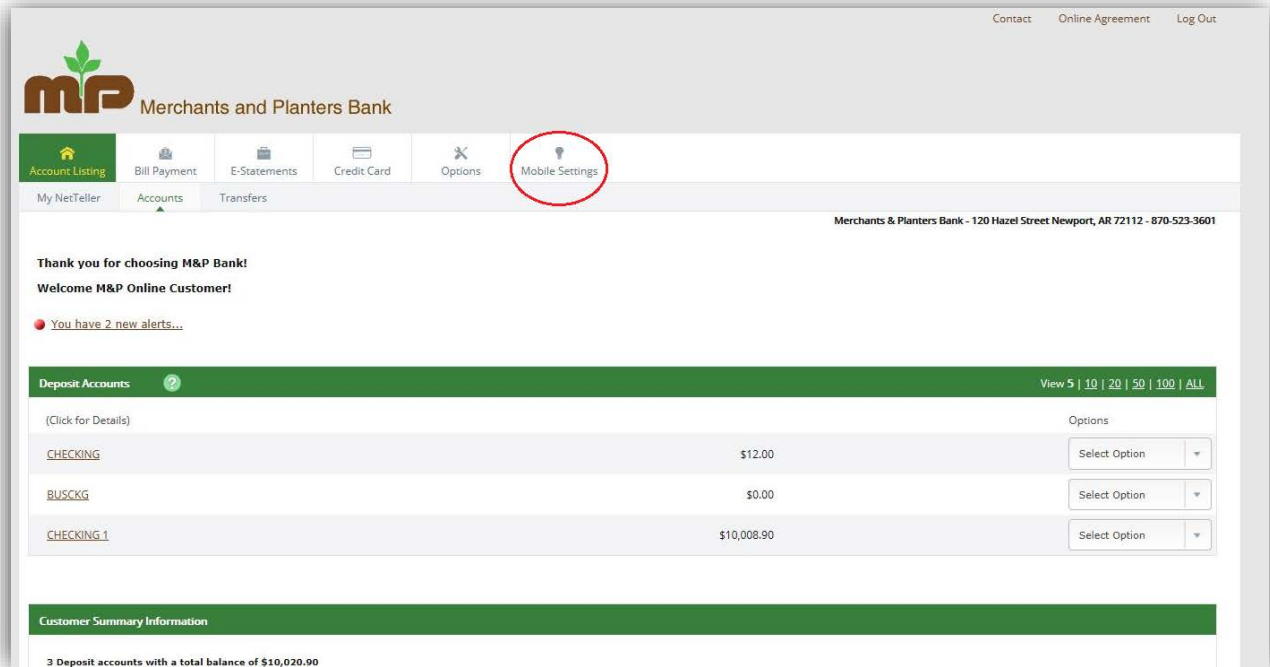
# Text Mobile Banking

Do you ever need to know the balance in your account(s) but don't want to take the time to log in to your online or mobile banking? Or maybe you're low on data or out of data but need to know how much money you have?

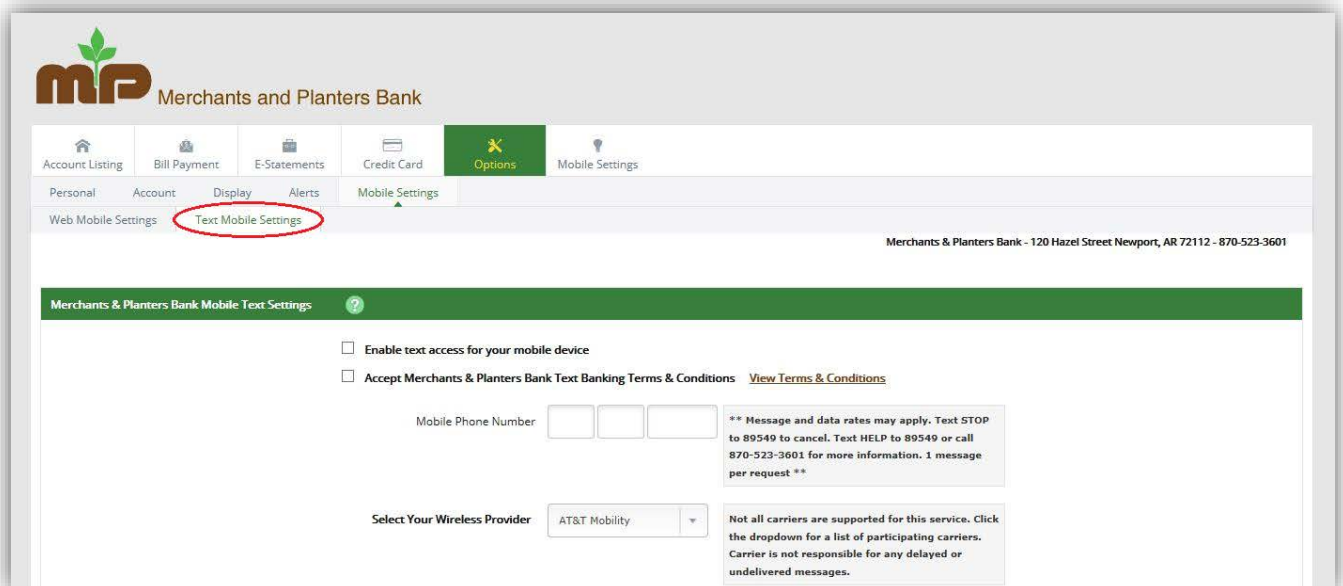
If the answer is "YES," M&P has an option for you—M&P Text Mobile Banking!

To set up M&P Text Mobile Banking, you **must** first have an open, active NetTeller Online Banking account. If you already have an open, active NetTeller Online Banking account, here's what you do:

- Log in to NetTeller at [www.mandp.bank](http://www.mandp.bank) from a supported browser. Once logged in, click the "Mobile Settings" tab.



- Click the "Text Mobile Settings" tab.



- Check the box next to “Enable text access for your mobile device.”
  - Check the box next to “Accept Merchants & Planters Bank Text Banking Terms & Conditions.”
  - Enter your Mobile Phone Number.
  - Select your Wireless Provider.
- \*\*Unfortunately, some wireless providers such as StraightTalk and Net10 may not be supported by M&P Text Mobile Banking\*\***

Merchants and Planters Bank

Account Listing | Bill Payment | E-Statements | Credit Card | **Options** | Mobile Settings

Personal | Account | Display | Alerts | Mobile Settings

Web Mobile Settings | Text Mobile Settings

Merchants & Planters Bank - 120 Hazel Street Newport, AR 72112 - 870-523-3601

**Merchants & Planters Bank Mobile Text Settings**

Enable text access for your mobile device

Accept Merchants & Planters Bank Text Banking Terms & Conditions [View Terms & Conditions](#)

Mobile Phone Number: 870 555 9999 \*\* Message and data rates may apply. Text STOP to 89549 to cancel. Text HELP to 89549 or call 870-523-3601 for more information. 1 message per request \*\*

Select Your Wireless Provider: AT&T Mobility Not all carriers are supported for this service. Click the dropdown for a list of participating carriers. Carrier is not responsible for any delayed or undelivered messages.

- Check the box next to the account(s) you want text access from your mobile device.
- Assign each selected account a Mobile Short Name.
- Click “Submit.”

Select the accounts you want text access from your mobile device

Account Name	Mobile Short Name
<input checked="" type="checkbox"/> CHECKING	ck
<input type="checkbox"/> BUSCKG	
<input checked="" type="checkbox"/> CHECKING 1	ck1

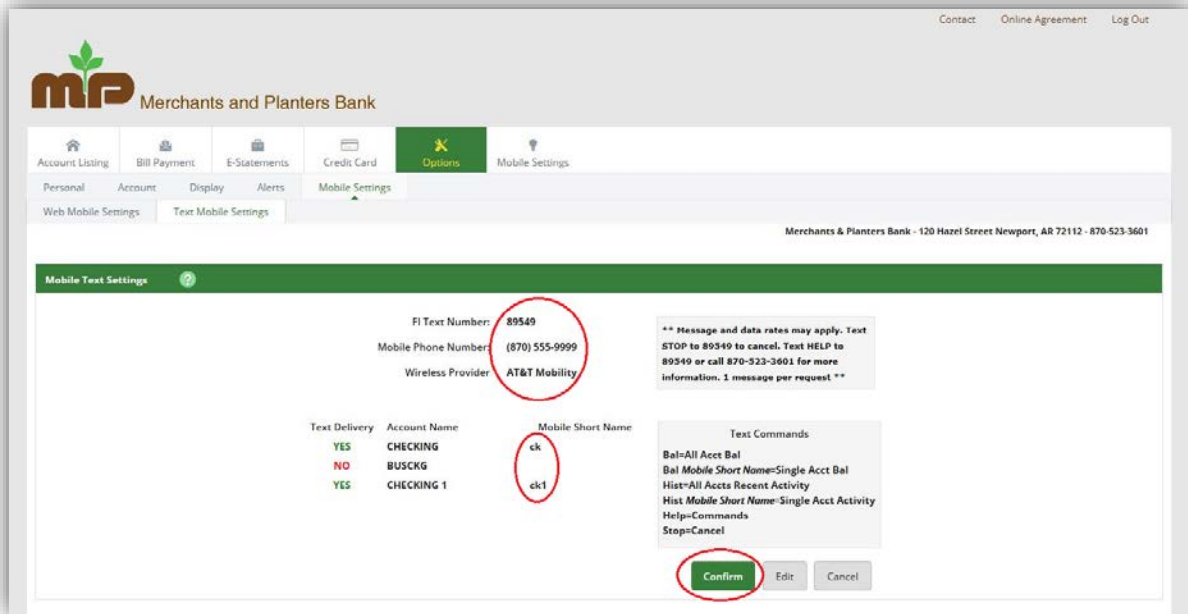
**Text Commands**

Bal=All Acct Bal  
 Bal Mobile Short Name=Single Acct Bal  
 Hist=All Accts Recent Activity  
 Hist Mobile Short Name=Single Acct Activity  
 Help=Commands  
 Stop=Cancel

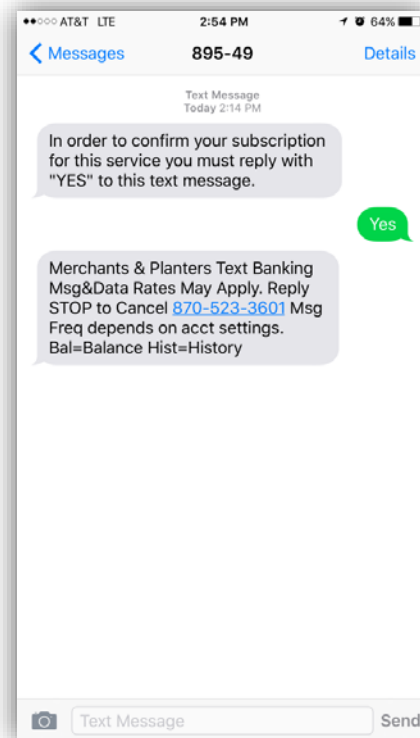
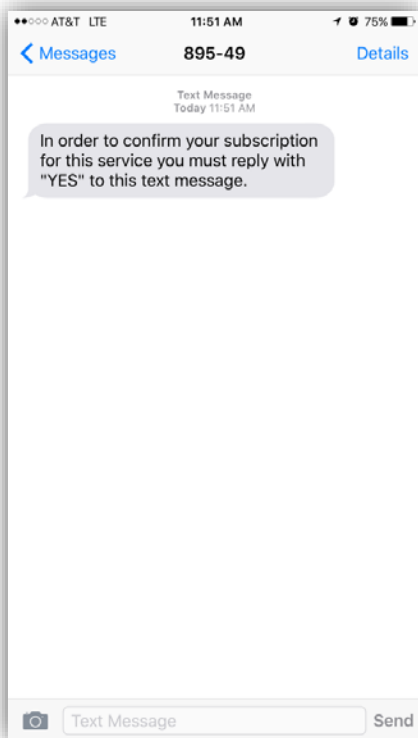
**Submit** Cancel

FDIC MEMBER LENDER

- Make note of the bank's "FI Text Number"—**89549**. **This is the number you will text to get your balance.** \*\* M&P recommends saving the FI Text Number as a contact in your phone\*\*
- Verify you have entered your Mobile Phone Number and Wireless Provider correctly.
- Verify the Mobile Short Name(s) you have assigned to your account(s).
- If all information is correct, click "Confirm."

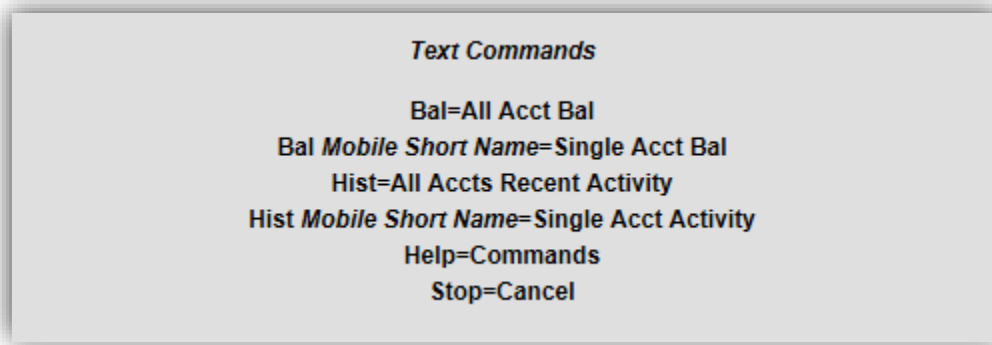


- You should receive a text message at the phone number you provided. **\*\*You must reply "Yes" to confirm enrollment\*\***
- After replying "Yes," you should receive another informational text message.

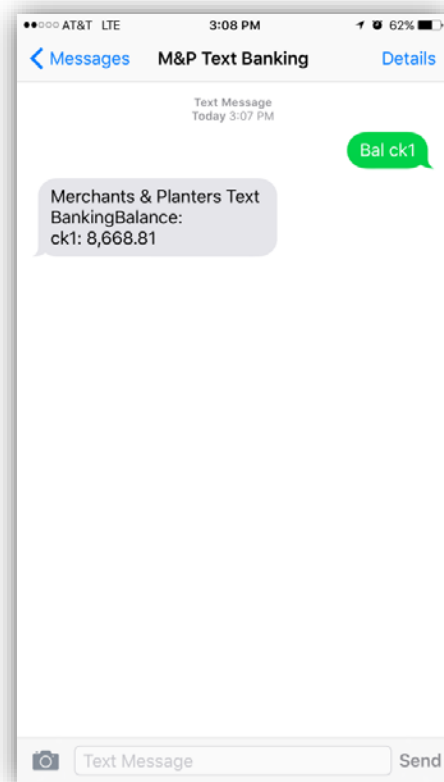


You should now be able to use M&P Text Banking!

Use the commands pictured below to receive balances and/or limited transaction history for all accounts or the account you specify.



Below is an example of a text message you should expect to receive when sending a text message request for the balance in the account designated as “ck1”:



To discontinue M&P Text Mobile Banking, you may text “Stop” to **89549** or by logging in to NetTeller Online Banking and navigating to your Text Mobile Settings.

For questions or general support, you may contact the Merchants and Planters Bank Online/Mobile Banking Department at (870) 523-3601 extension 1165 or (870) 523-7605.