## **Text Mobile Banking**

Do you ever need to know the balance in your account(s) but don't want to take the time to log in to your online or mobile banking? Or maybe you're low on data or out of data but need to know how much money you have?

If the answer is "YES," M&P has an option for you—M&P Text Mobile Banking!

To set up M&P Text Mobile Banking, you **must** first have an open, active NetTeller Online Banking account. If you already have an open, active NetTeller Online Banking account, here's what you do:

• Log in to NetTeller at <u>www.mandp.bank</u> from a supported browser. Once logged in, click the "Mobile Settings" tab.

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• Click the "Text Mobile Settings" tab.

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Merchants & Pla	anters Bank Mobile		<ul> <li>Enable text access</li> <li>Accept Merchants &amp;</li> </ul>			Conditio	View Terms & Conditions     ** Message and data rates may apply. Text STOP     to 89549 to cancel. Text HELP to 89549 or call     870-523-3601 for more information. 1 message     per request **	

- Check the box next to "Enable text access for your mobile device."
- Check the box next to "Accept Merchants & Planters Bank Text Banking Terms & Conditions."
- Enter your Mobile Phone Number.
- Select your Wireless Provider.
   \*\*Unfortunately, some wireless providers such as StraightTalk and Net10 may not be supported by M&P Text Mobile Banking\*\*

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- Check the box next to the account(s) you want text access from your mobile device.
- Assign each selected account a Mobile Short Name.
- Click "Submit."

Select the accounts your Account Name CHECKING BUSCKG CHECKING 1	Annt text access from your mobile device Mobile Short Name Ck Ck Ck Ck1 Ck	
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- Make note of the bank's "FI Text Number"—89549. This is the number you will text to get your balance. \*\* M&P recommends saving the FI Text Number as a contact in your phone\*\*
- Verify you have entered your Mobile Phone Number and Wireless Provider correctly.
- Verify the Mobile Short Name(s) you have assigned to your account(s).
- If all information is correct, click "Confirm."

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- You should receive a text message at the phone number you provided. \*\*You must reply "Yes" to confirm enrollment\*\*
- After replying "Yes," you should receive another informational text message.

●●○○○ AT&T LTE	11:51 AM	<b>≁ थ</b> 75% <b>■</b> D	•••••• AT&T LTE	2:54 PM	1
K Messages	895-49	Details	Messages	895-49	
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for this servic	nfirm your subscripti e you must reply with text message.	n I	for this service	onfirm your subscription ce you must reply with text message.	
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You should now be able to use M&P Text Banking!

Use the commands pictured below to receive balances and/or limited transaction history for all accounts or the account you specify.

Text Commands	
Bal=All Acct Bal	
Bal Mobile Short Name=Single Acct Bal	
Hist=All Accts Recent Activity	
Hist Mobile Short Name=Single Acct Activity	
Help=Commands	
Stop=Cancel	

Below is an example of a text message you should expect to receive when sending a text message request for the balance in the account designated as "ck1":

••••• AT&T LTE	3:08 PM	<b>1</b> 0 62% ■⊃
K Messages	M&P Text Banking	Details
	Text Message Today 3:07 PM	
		Bal ck1
Merchants 8 BankingBala ck1: 8,668.8		

To discontinue M&P Text Mobile Banking, you may text "Stop" to **89549** or by logging in to NetTeller Online Banking and navigating to your Text Mobile Settings.

For questions or general support, you may contact the Merchants and Planters Bank Online/Mobile Banking Department at (870) 523-3601 extension 1165 or (870) 523-7605.